

Tips for using Sound Scouts Effectively (Triple Factor Hearing Screener)

- ✓ **Use good quality adult headphones (such as Sennheiser HD400S) to get a reliable result**
 - Don't use gaming or surround sound headphones or telephony headphones
 - Don't use a splitter
- ✓ **Test in a quiet place**
 - Free from distractions
 - Away from noisy air conditioners & fridges
- ✓ **Make sure Supervisors do the Supervisor Set up using the same headphones as the child**
 - This calibrates the noise levels giving the most reliable result
 - The Supervisor (with normal hearing) must carefully complete the Supervisor Set Up in the same acoustic environment the children will be seated in for testing (REDO the calibration if the background noise changes, e.g. air conditioning is turned on or off)
- ✓ **Complete the Trial Run Activities for EVERY child**
 - Ensures understanding on how to interact with the activities
 - Helps younger children understand how to SWIPE and TAP (checks dexterity)
- ✓ **Consider using the Automatic Audiometer if a child can't complete the Triple Factor Hearing Screener**
 - only available on an Apple device
 - must use specified headphones such as Sennheiser HD 400S or Sennheiser HD 300
- ✓ **Borderline and Fail Results**
 - You must do a retest, preferably after 24 hours
 - A retest can be done on the same day if necessary but we suggest a 30-60min break before the retest
 - A 2nd fail/borderline result requires follow up which should be guided by the information in the Report
- ✓ **Discussing results with parents**
 - Have all reports sent to a school email address or refer to your account in SSIMPL
 - 1st test PASS report - send to parent
 - 2nd test PASS report - send to parent, it is not necessary to send the first report
 - 1st & 2nd test fail/borderline report - send to parents and discuss recommended next step be it seeing Community Hearing Health Services or a GP (for middle/outer ear issues), Hearing Australia / Audiologist (for inner ear issues) or further investigation for speech in noise difficulties (i.e. is it associated with EALD status, behaviour issues or are further diagnostic audiological tests required)
- ✓ **Troubleshooting**
 - For schools & clinics, make sure you are logged in on the app with your SSIMPL User ID before testing to be able to access your subscription
 - If you don't receive the results immediately, check to ensure that the device is connected to a Wi-Fi network. If not connected, the results will be stored on the device
 - Access stored results through 'Past Sessions' and in your SSIMPL account

**Sound Scouts is always happy to provide support and can be contacted on
1300 424 122 or contact@soundscouts.com.au for assistance.**